PROVIDER

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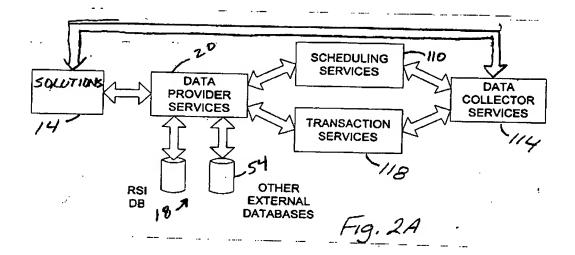
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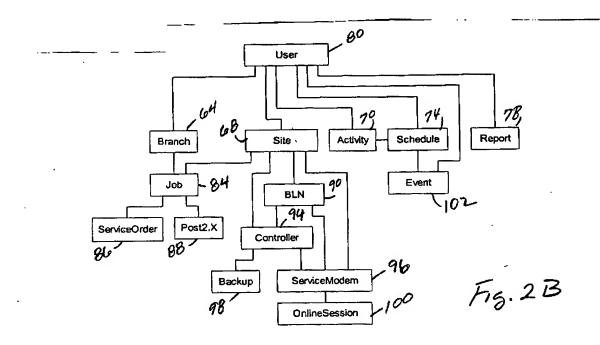
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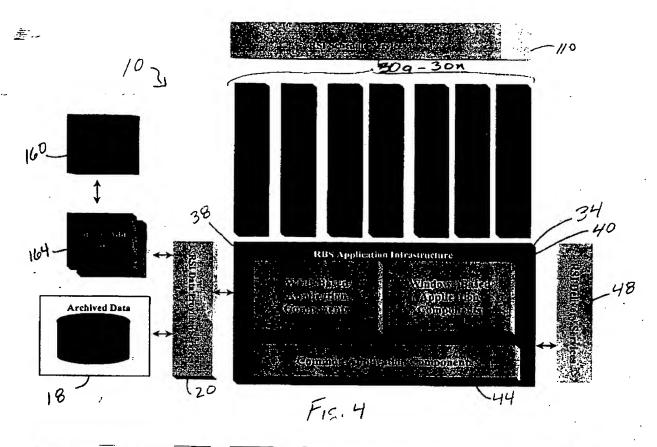
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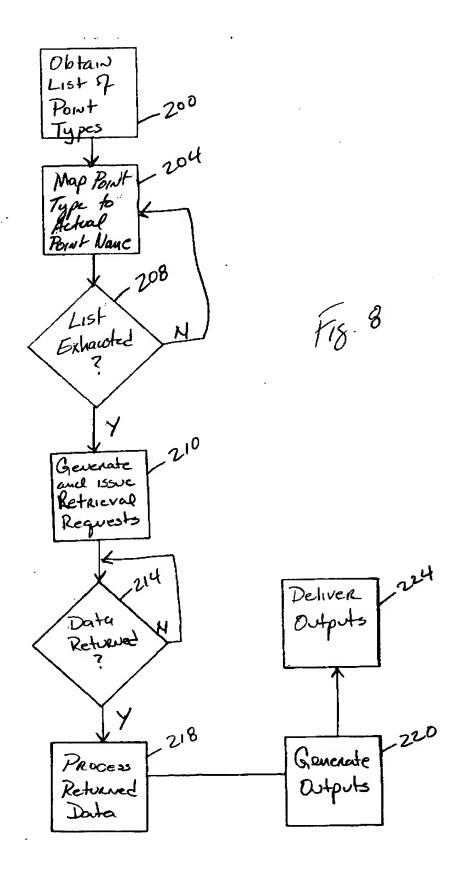
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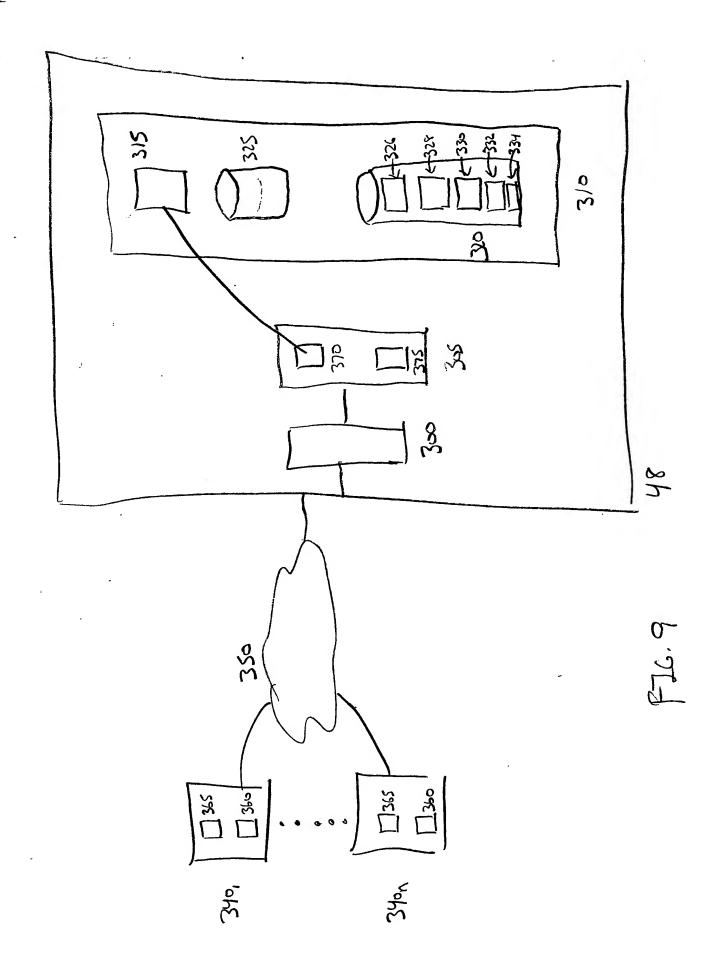
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go >

Service Central Fileshare Administration Log Out

| Home | Service Central Service Activity

Request Service

→ Service Activity
Open Calls
Closed Calls
Custom Reports
TSP Contracts

Equipment Sites

Sites _____O Request Service

Nos

Service Activity

The service activity function provides online access to all service information for the sites, equipment, and service activitie that you are authorized for. Clicking any of the links provides more detailed information for that entry.

Súmmary

The summary provides an overview of all service activity for all sites for which you are authorized grouped by status, call type, and system type.

Call Status	400	0	Q
Call Status	1 you	System	5/10
Open	►13 , (O	Firè	+18 V420
Closed	▶150 _ /\	HVAC	+56
Call Type		Mechanical	≥54 · 424
	hii a	Security	▶35
Preventive	146 4 W	-	426
Corrective	17 .11		

Detail

The table below lists detail for all sites, as well as the service activity information associated to them, for which you are authorized. Clicking any table header will sort the data by that column. You can also export the table content to another format by clicking the desired file format symbol to the right.

Item 1-5 of 43			Ex	port to:	8	.xs 💆	.doc 🖺 A:
Site	Call	Status	Call 1	Туре		5	System
·	Open	Closed	Preventive	Corrective		Туре	Number
►SZ COLLEGE PARK (B320013)	▶ 1	▶ 0	▶ 0	~	≯ 1	HVAC	1
►SZ COLLEGE PARK (B320013)	▶ 0	▶ 3	▶ 3	428	▶ 0	Mechanica	I
▶SZ EAST LIBRARY {B408013}	▶ 0	▶ 1	▶1	•	▶ 0	Mechanica	1
▶SZ EAST POINT {B425013}	▶ 2	▶ 0	▶ 0		▶2	HVAC	1
►SZ EAST POINT {B425013}	▶ 0	▶ 1	▶1		₽ O	Mechanica	!
▶1-5 ▶6-10 ▶11-15 ▶16-20 ▶:	21-25	26-30 n	ext →				

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Request Service

| Home | >-- >-- Open Calls

 → Service Activity
 → Open Calls
 Closed Calls
 Custom Reports
 TSP Contracts

Request Service Equipment

Open Calls

Below is an overview of all service activities with an "open" status (this includes open, scheduled, and dispatched calls). → Display Filter Criteria Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report.

7

× × Export to: S tem 1-5 of 15

Description

Call Type System

op.

ASCII PO No.

Preventive Mechanical 200303974

REPLACE SCREENS

SZ MULTIPURPOSE (B251013)

▶030321-0852 Open

4/23/03

Status Site

Order No.

Open Date

Preventive Mechanical 200304780

Μ

SZ COLLEGE PARK (B320013)

▶030307-3329 Open

4/18/03

SZ TOM LOWE {B229013}

▶030416-0594 Open

4/18/03

Preventive Mechanical 200305191 REPLACE DEFECTIVE CONDENSING F

Preventive Mechanical 200305192 PM **NOTE** MUST CALL TO GET T

LEAK ON 1ST CIRCUIT ON CHILLER

SZ SOUTHWEST {B440013}

4/17/03 +030416-0551 Open

▶6-10 ▶11-15

<u>†</u>

SZ TOM LOWE {B229013}

Preventive Mechanical 200305232

→ Display Equipment / Contract No.

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Search for...

Home | >-- >-- >Open Calls >Service Order

Service Central Fileshare Administration Log Out **^**

Request Service

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→ Service Activity
 → Open Calls
 Closed Calls
 Custom Reports

Service Order

TSP Contracts

Equipment

Request Service

The summary provides an overview of information related to the selected service order number.

Below is detailed information for the individual service order you have selected.

030321-0852 Service Order No.

PO Number

Customer Name

Contract No.

Demonstration Customer

SZ MULTIPURPOSE (B251013) 200303974

Open Date System

Mechanical 4/23/03

Closed Date

Preventive

Request Type Problem Type

Call Type Status

Open

Repair or Replace Parts

Next Scheduled Visit Call Priority

The problem and resolution area provides a description of the requested service and what action has been taken to resolve the issue.

REPLACE SCREENS FOR CIRCULATION PUMP STRAINER Problem Description

Resolution

Further Information
Use the following links to get further equipment, call, or appointment information.

→ Appointments

The table below lists equipment that was serviced on the selected order number. Equipment (1)

No Data Available.

Call Log
The table below lists all activities logged to the selected service order number.

site360 - Appointment

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Z

site360 Home site360 Ordering

Help Contact Us Sitemap

Request Service

site360.

Service Central Fileshare Administration Log Out | Home | >-- >- Open Calls >Service Order Search for...

→ Service Activity
 → Open Calls
Closed Calls
Custom Reports

TSP Contracts

Equipment

Request Service

Appointment

Below is the detailed information for the single appointment selected for this call.

□

SummaryThe summary provides an overview of information related to the selected appointment.

Demonstration Customer ATLANTA Customer Name Contract No. SZ MULTIPURPOSE (B251013) 030321-0852 200303974 Service Order No. PO No.

Lead Technician Branch 030321-0852|0001|1|240097 ATL

Skill Type

Fitter Journeyman

Steve Conti

4/23/03

Appointment No.

TENTATIVE Appointment Status

Closed Date Open Date

EquipmentThe table below lists the equipment that service was performed on for this particular appointment. If no data appears, service has not yet been performed.

No Data Available.

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site360 - Closed Calls

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| Home | >-- > Closed Calls

 → Service Activity

 Open Calls
 → Closed Calls
 Custom Reports

 Request Service TSP Contracts Equipment

Closed Calls

Request Service

→ Display Filter Criteria → □ Below is an overview of all service activities with a "closed" status (this includes completed, closed, and paid calls). Clicking

Display	filter crite	eria and s	selecting diff	Display filter criteria and selecting different filtering criteria options allows you to modily the report.	tions allows you to mo	dity the report		
Item 1-5 of 178	of 178	-	0,3		Export 1	to:	Export to: 🐔 .xs 👼 .doc	ASCII
Open Date	Order	Order No.	Status	Site	Description	Call Type System⁺		PO No.
4/16/03		} 307-3331	Complete	SZ EAST POINT (B425013)	M d	Preventive	Preventive Mechanical 200305028	200305028
4/16/03		103-0116	Complete	▶030403-0116 Complete UPS 35 Glenlake Fire	TAMPER TROUBLE	Preventive Fire	Fire	
4/10/03		307-3327	►030307-3327 Complete	SZ FAIRBURN {B323013}	PM	Preventive Mechanical	Mechanical	-
4/10/03		410-0128	Complete	►030410-0128 Complete {B323013}	CHANGE THE BELTS	Preventive Mechanical	Mechanical	
4/9/03	₹ 0303	307-3325	Complete	SZ SOUTHWEST • 030307-3325 Complete (B440013)	PM	Preventive	Preventive Mechanical 200304882	200304882
≱ 1-5	▶6-10	↓11-15	▶16-20	▶6-10 ▶11-15 ▶16-20 ▶21-25 ▶26-30	next →	→ Display	→ Display Equipment / Contract No.	Contract No.

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Search for...

· 多国为作品 所谓的 → Closed Calls → Open Calls

Selected Services

医阿斯特斯 新新加州部 → TSP Contracts

→ Custom Reports

→ Equipment

→ Request Service A Sites

→ Display Filter Criteria

中个

The Selected Services function provides an overview of selected service activities for the site and system type you selected. Clicking Display filter criteria enables you to view the criteria set for this report and to also select different filtering criteria options to modify the report, if desired. You can also export the table content to another format by clicking the desired file format symbol to the right.

ltem 1-5 of 47	of 47			Export to:	×s×	oop.	ASCII
Open Date*	Order No.	Status Site	Site	Description	Call Type System PO No.	System F	:ONO:
54.03	▶030409-0306	Open	▶030409-0306 Open MURRAY ELEMENTARY	PREVENTIVE MAINTENANCE	Preventive HVAC	HVAC	
341/06	णहर्माकु <u>स्वा</u> द्धमञ्जूषमञ्जूषम	(Option)		PRESYEUTINE WANTERDANGE	(Presy en (Voe)	HKNIGE	
54103	▶030409-0308 Open	Open	CONESTOGA HIGH SCHOOL	PREVENTIVE MAINTENANCE	Preventive	HVAC (Preventive HVAC SIGNED TSP
(EXIMB)	ंग्रंजनम्बद्धाःग्रंडान्	(disell)	GONBENOGY, HIGH SCHOOL	PREVENINE INVINCE	Presterily	Signahi ead	
47,6/03	▶030409-0310 Open	Open	CONESTOGA HIGH SCHOOL	PREVENTIVE MAINTENANCE	Preventive	HVAC	Preventive HVAC SIGNED TSP
¥1-5	▶6-10 ▶11-15		▶16-20 ▶21-25 ▶26-30	next →	→ Display E	quipment /	→ Display Equipment / Contract No.

FIG. 15

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Service Activity TSP Contracts Equipment Sites

→ Request Service

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site360 Home site360 Ordering

Help Cor

Search for...

Service Fileshare Administration Log Out

| Home | >-- >Request Service

🧍 Reques

Request Service

This page is for submitting online service requests.

For emergency or after-hours service, please call your local branch office.

* Indicates required field.		
Request Type *	Request for service	
Priority *	Next Business Day ▼	
Select Site *	Control of the second s	▼
OR Enter Site	- Marian - M	
	Load Site Equipment	
Select Equipment *	_	
OR Enter Equipment		
Location *	<u> </u>	
Description *	A second	
PO No.		
Last Name	Wallace	
First Name	Michael	
E-mail *	michael.wallace@siemens.com	
Phone	847-215-1000	,
For John		-



site360

Service Activity

→ TSP Contracts
 Active Contracts
 Expiring Contracts
 Cancelled Contracts
 Expired Contracts
 Custom Reports

Equipment

Sites

Request Service

1109

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Search for... go

Service Central Fileshare Administration Log Out

| Home | Service Central STSP Contracts

🧍 Request Service

TSP Contracts

The TSP contracts function provides online access to all service contract information for the contracts and sites for which you are authorized. This overview screen informs you, in an aggregated form (overall and per site), of the number and val of existing contracts. Special attention should be given to expiring contracts. Clicking any of the links provides more detail information for that entry.

Summary

The summary provides an overview of all service activity for all sites for which you are authorized grouped by status and system type.

	1104	111	প	
Contract Status	1104	System \\\		
Active	,3 1106	Fire	▶1	1116
Expiring	1/08	HVAC) 2	1118
Cancelled	+0 1/10	Mechanical	▶ 1	1120
Expired	+1 1112			

Detail

The table below lists detail for all sites, as well as the service activity information associated to them, for which you are authorized. Clicking any table header will sort the data by that column. You can also export the table content to another format by clicking the desired file format symbol to the right.

Item 1-5 of 6	1186	Contract Status	Ex	port to: 🐔 .xls	® .doc
Site Clartalia	Active (Expiring	Cancelled	Expired	Туре	Number
▶UPS 35 Ğlenlake Automation	▶1	▶ 0~\	▶ 0 ⋅	0 HVAC	124
►UPS 35 Glenlake Fire	▶ 0	1158	1130	HVAC	113.
►UPS 35 Glenlake Mechanical	▶ 1	▶ 0	▶ 0	▶0 Mechanical	3
►UPS 55 Glenlake Automation	▶1	▶ 0	▶ 0	▶0 HVAC)
▶UPS 55 Glenlake FIRE	▶1	▶ 0	▶ 0	▶0 Fire	•
▶ 1-5 ▶ 6-6					

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Service Activity

→ TSP Contracts
→ Active Contracts
Expiring Contracts
Cancelled Contracts
Expired Contracts
Custom Reports

Equipment Sites

Request Service

1210

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Search for... go :

Service Central Fileshare Administration Log Out | Home | >Service Central >TSP Contracts >Active Contracts

Request Service

Active Contracts

→ Display Filter Criteria

Below is an overview of all active service contracts. Clicking **Display filter criteria** and selecting different filtering criteria options allows you to modify the report. Clicking any of the links provides more detailed information for that entry. You can also export the table content to another format by clicking the desired file format symbol to the right.

Item 1-3 of 3				Ехро	rt to: 🛮 名 .:	xks 🖺 .doo	: 🖺 A:
Contract No.	Po No.	Description	Site	Status	Effective Date	Renewal Date	System
►MS-6699 ✓		TIME & MATERIAL	UPS 35 Glenlake Mechanical	Active	1/1/03	1,2/31/03	Mechanic
▶PB-1394	1220	FULL COMPREHENSIVE	Multiple Sites	Active	1/1/03	12/31/03	HVAC
▶PC-1512			UPS 55 Glenlake FIRE	Active	8/1/02	7/31/03	Fire
						→ Displa	ay Equipm

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Séarch for... go">

Service Central Fileshare Administration Log Out

| Home | >Service Central >TSP Contracts >Expired Contracts >Individual Contract

Request Service

Service Activity

- → TSP Contracts Active Contracts **Expiring Contracts** Cancelled Contracts
 - → Expired Contracts **Custom Reports**

Equipment

Sites

Request Service

Individual Contract

The individual contract function provides complete detail for the selected contract. For example, which sites and equipmen are covered, contract duration, and service history under the specified contract.

Summary

The summary provides an overview of information related to the selected service contract.

Contract No.

PC-1396

Status

Expired

Effective Date

2/1/02

Renewal Date

1/31/03

Time to Renewal

Service Technician/

Account Engineer

Service Activity

-21 Days

Chris Howell

SBT Branch

PO No.

Secondary Contact

Coverage Type

LABOR ONLY

System

HVAC

Description

LABOR ONLY

Use the following links to get service history or scheduled service information.

→ Service History → Scheduled Services

Detail

Clicking an existing service contract displays the contract in its entirety.

Sites & Equipment

The table below lists sites and equipment covered under this service contract. Select the desired site from the left side of the table. The equipment covered by the contract for the selected site will then display on the right side of the table.

Item 1-1 of 1

ax.

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ASCII

Item 1-1 of 1 Equipment

IMECH/SPEC SCHEDULING

Site

▶UPS 35 Glenlake Fire

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Service Activity
TSP Contracts
→ Equipment
Sites

Request Service

1404

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Séarch for... go >

Service Central Fileshare Administration Log Out Home | >Service Central >Equipment

Request Service

Equipment

The equipment function provides complete service and technical information for your equipment. Select a site from the dropdown box and click go. A table of all equipment for that site appears. Click a specific equipment link to get detail for the piece of equipment.

-		Site	All	M. 40. 47 (* 474 - 411111 - 414 - 414 - 414 - 414 - 414 - 414 - 414 - 414 - 414 - 414 - 414 - 414 - 414 - 414	elleren et antoniske villet aleerede a. 16 deen	X.	go >			
Item 1-5	5 of 35						Export to:	ak. 🚰	圈 .doc	A
Site			Equipment o	r Services	Qu	antity	Location		Asset ID	Syste
UPS 35 Automa	Glenlake ation	•	•		6	1	CABINET 11	•	UPS35GL01	HVA
UPS 35	5 Glenlake ation		*	19	e'o	1	CABINET 12		UPS35GL02	HVA
UPS 35 Automa	5 Glenlake ation		► CLIENT W REV *	ORKSTATI	ON	1	INSIGHT 03		UPS35GL03	HVA
UPS 35	5 Glenlake	Fire	▶[MECH/SPE SCHEDULIN			1			UPSF1	HVA
UPS 55 Automa	5 Glenlake ation		> 1			1	CABINET 1 MAIN CH PLANT	ILLER	UPS55GL01	HVA
▶1-5	▶ 6-10	▶11-15	▶16-20	▶21-25	▶26-30	next	→			

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Search for...

go:>

Service Central Fileshare Administration | Home | Service Central Sequipment >-- Individual Equipment

Request Service

Service Activity **TSP Contracts**

→ Equipment

Sites

Request Service

Individual Equipment

The individual equipment function provides all relevant technical information and detail for the selected piece of equipment

Detail

Equipment

ICLIENT WORKSTATION

Asset ID

UPS35GL03

Site

UPS 35 Glenlake Automation

Warranty Expiration

PB-1394 / 1529

Equipment Quantity

REV*

Contract No.

System

HVAC

INSIGHT 03 Equipment Location

Service Activity

Below is an overview of all service activities with an "open" status (this includes open, scheduled, and dispatched calls) for this piece of equipment.

Item 1-1 of 1

Description

Export to:

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🖺 AS PO No.

Open Date 1/7/03

FULL COMPREHENSIVE

Call Type preventive

▶021216-0836

Order No.

ax. 🚰

Closed Calls

Below is an overview of all service activities with a "closed" status (this includes completed, closed, and paid calls) for this piece of equipment.

Item 1-2 of 2

Description

Export to:

xk.

Open Date

Call Type

Order No.

PO No.

7/3/02

FULL COMPREHENSIVE

preventive

▶020625-0966

4/4/02

FULL COMPREHENSIVE

preventive

▶0021032288

1560

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Search for... do.>

Service Central Fileshare Administration | Home | >Service Central >Equipment >-- >Individual Contract

Request Service

Service Activity

→ TSP Contracts Active Contracts **Expiring Contracts Cancelled Contracts Expired Contracts** Custom Reports

Equipment

Sites

Request Service

Individual Contract

The individual contract function provides complete detail for the selected contract. For example, which sites and equipmen are covered, contract duration, and service history under the specified contract.

Summary

The-summary provides an overview of information related to the selected service contract.

Contract No.

PB-1394

Status

Active

Effective Date

1/1/03

Renewal Date

→ Service History → Scheduled Services

12/31/03

313 Days

SBT Branch

PO No.

ATLANTA

Time to Renewal

Secondary Contact Coverage Type

Jacquelyn Brewer

Service Technician/

Account Engineer

M. Kevin Mote

FULL COMPREHENSIVE

System

HVAC

Description

FULL COMPREHENSIVE

Service Activity

Use the following links to get service history or scheduled service information.

Clicking an existing service contract displays the contract in its entirety.

The table below lists sites and equipment covered under this service contract. Select the desired site from the left side of the table. The equipment covered by the contract for the selected site will then display on the right side of the table.

ASCII

Item 1-3 of 3

▶ ÜPS 35 Glenlake Automation

▶ UPS 55 Glenlake Automation

▶ UPS 55 Glenlake Mechanical

Equipment

ICLIENT WORKSTATION REV *

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Search for..

go>

Service Central Fileshare Administration | Home | Service Central Sequipment >- Service Order

Request Service

→ Service Activity Open Calls Closed Calls Custom Reports Selected Services

TSP Contracts

Equipment Sites

Request Service

Service Order

Below is the data for the single service activity you have selected.

Summary

The summary provides an overview of information related to the selected service order number.

Service Order No.

020625-0966

Customer Name

Demonstration Customer

PO Number

Contract No.

▶PB-1394

Site

UPS 35 Glenlake Automation

System

HVAC

Status

Closed

Open Date

7/3/02

Call Type

Preventive

Closed Date

7/5/02

Request Type

generated

Problem Type

MAINTENANCE

Call Priority

Next Scheduled Visit

Detail

The problem and resolution area provides a description of the requested service and what action has been taken to resolv the issue.

Problem Description

Resolution

JEFF C. 7/3/02-BUILDING ON GENERATOR AT THIS TIME.

Further Information

Use the following links to get further equipment, call, or appointment information.

→ Appointments 41770

The table below lists equipment that was serviced on the selected order number.

Item 1-3 of 3

Export to:

ax.

Equipment Name

Equipment Quantity

Location

Asset ID

1 CABINET 11

UPS35GL(

CABINET 12

UPS35GLI

▶ |CLIENT WORKSTATION REV *

INSIGHT 03

🖺 AS

UPS35GL

Call Log

The table below lists all activities logged to the selected service order number.

No Data Available.





Service Activity **TSP Contracts** Equipment

→ Sites Request Service

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_	-		-	Α.	

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Export to:

Search for...

Service Central Fileshare Administration Log Out

| Home | >Service Central >Sites

Request Service

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A:

ax.

Sites

The site function provides complete service information for an individual site. Click any site link to get specific detail for the site. You can also export the table content to another format by clicking the desired file format symbol to the right.

Item 1-5 of 35

Sité

▶ Primary

1810 SZ COLLEGE PARK (B320013)

▶SZ EAST LIBRARY (B408013)

▶SZ EAST POINT {B425013}

SZ ELECTION WSE {B804013}

▶11-15 ▶ 16-20 ▶21-25 ▶ 26-30 next →

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Search for.. go >

Service Central Fileshare Administration | Home | >Service Central >Sites >-- >Individual Site

Request Service

Service Activity **TSP Contracts** Equipment

site360

→ Sites Request Service

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Individual Site

The individual site function provides detailed data for a single, selected, site enabling you to easily supervise and track all service activity for that site.

Service Activity Summary

The summary provides an overview of all service activity for this site grouped by status, call type, and system type.

SZ COLLEGE PARK \ എ^{എ©} Call Type {B320013} Preventive Call Status Corrective Open O System Closed Mechanical

Service Activity Detail

The table below lists detail for the individual site, as well as the service activity information associated with it. Clicking any table header will sort the data by that column. You can also export the table content to another format by clicking the desire file format symbol to the right.

Item 1-4 of 4

Order No. PO No.

▶921001-0210 PC-02SC87314 ANNUAL CHILLER PM ▶021009-0275 PC02SC87314 **INSTALL 2 CHECK VALVES & CLEAN**

▶021016-0068 PC-02SC87314 PM REPAIRS **▶**030206-0002 this is a test for the call t*

Description Closed

Closed Closed Open

Export to:

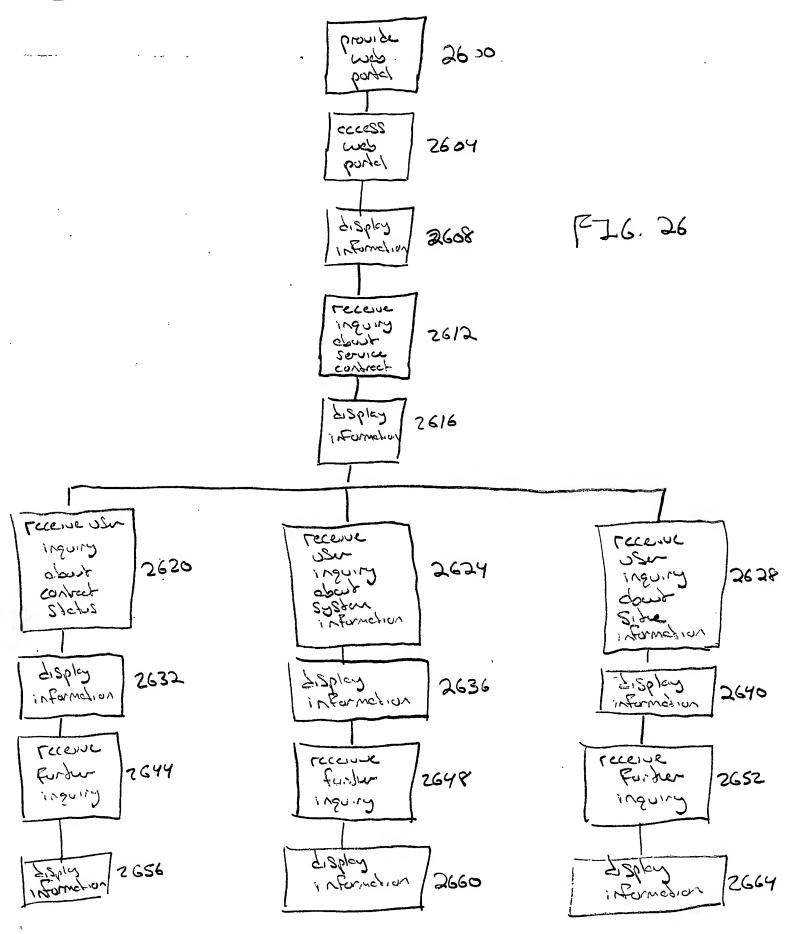
Call Status Call Type Open Date System Preventive 10/7/02 Mechanic Preventive 10/16/02

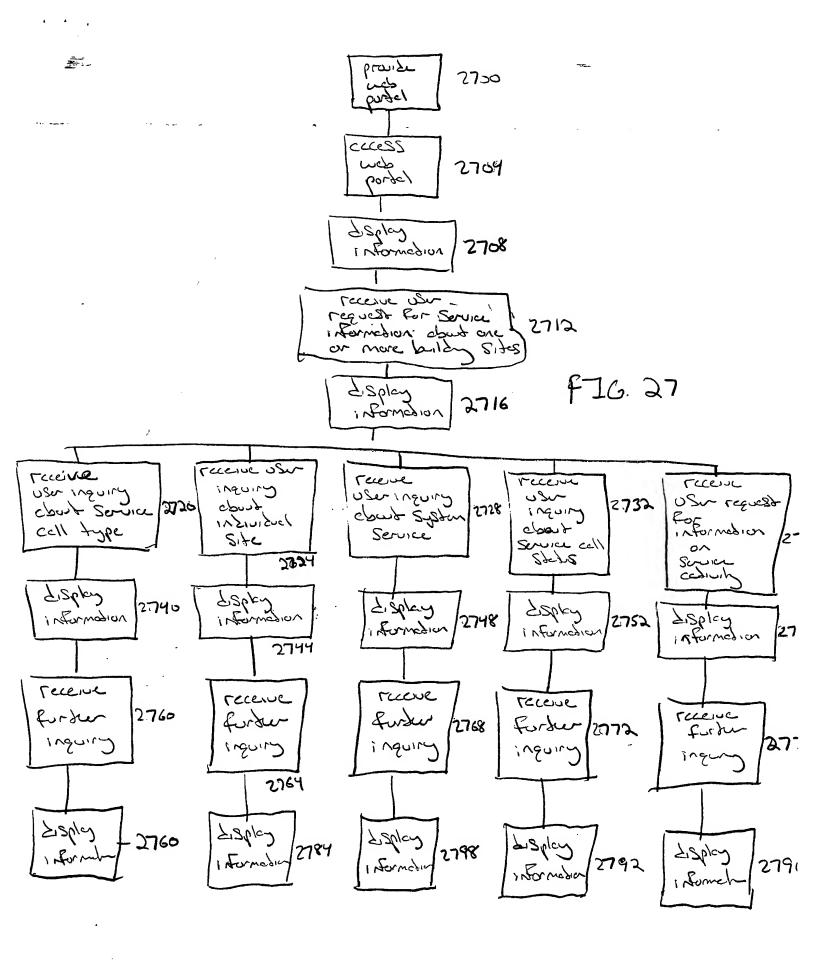
Mechanic Preventive 10/7/02 Mechanic Corrective 2/6/03 **HVAC**

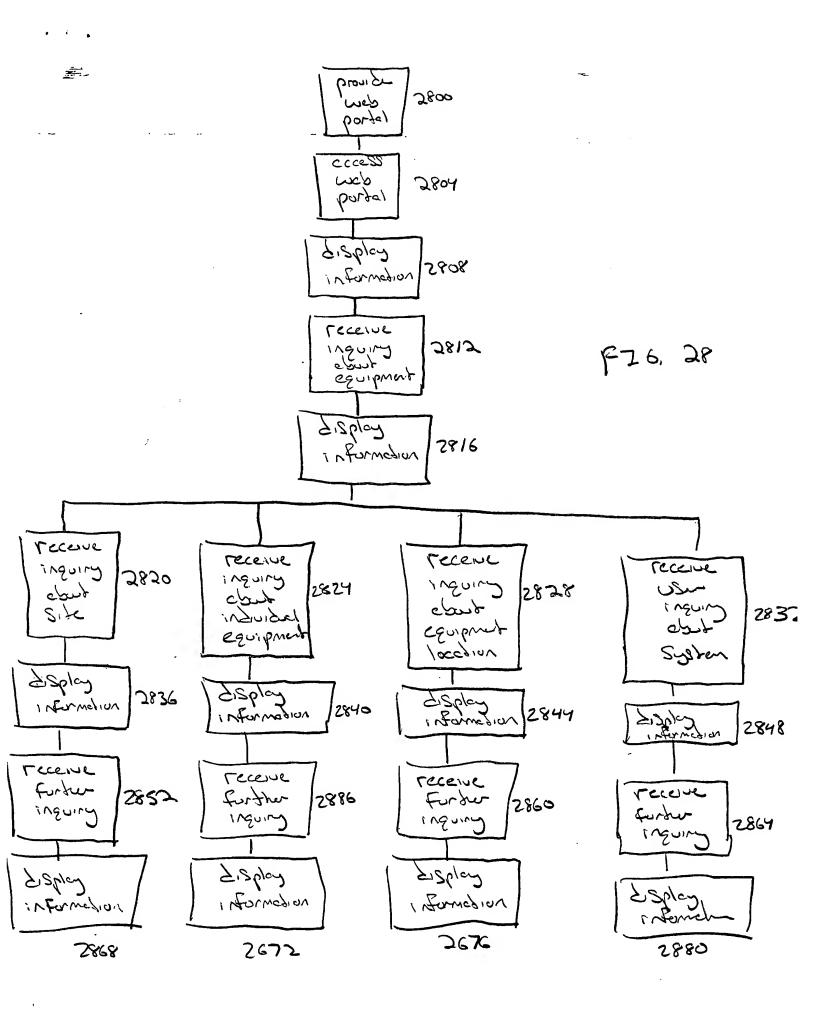
AS

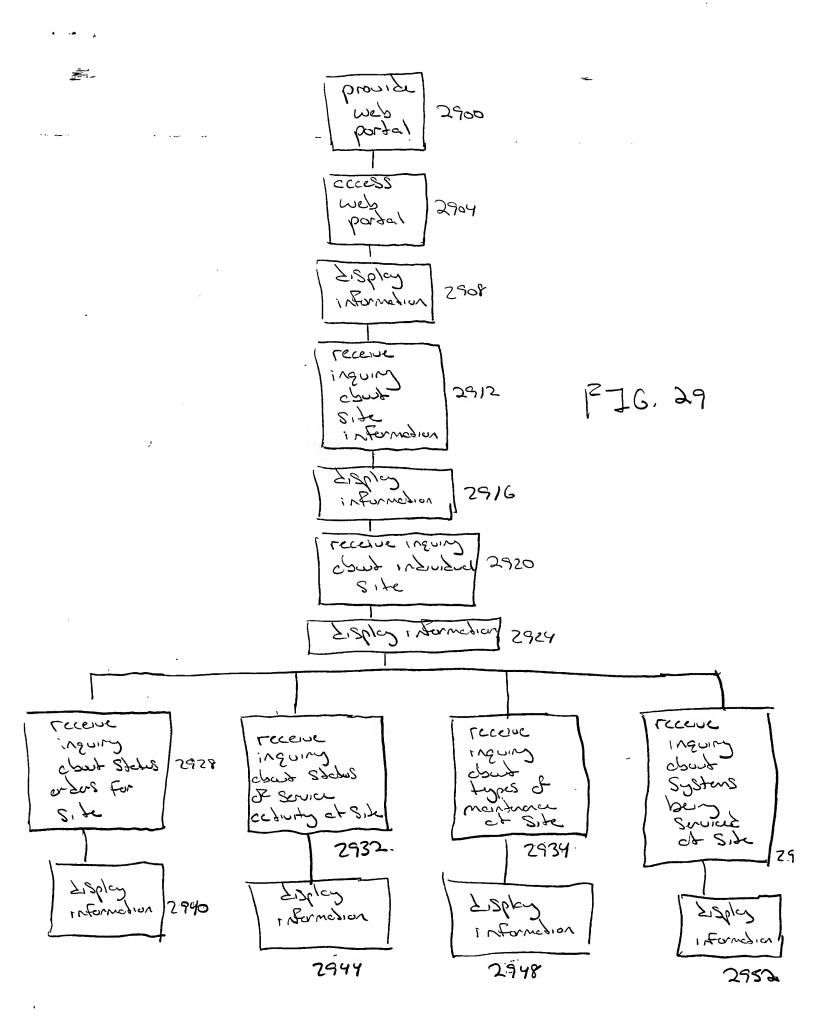
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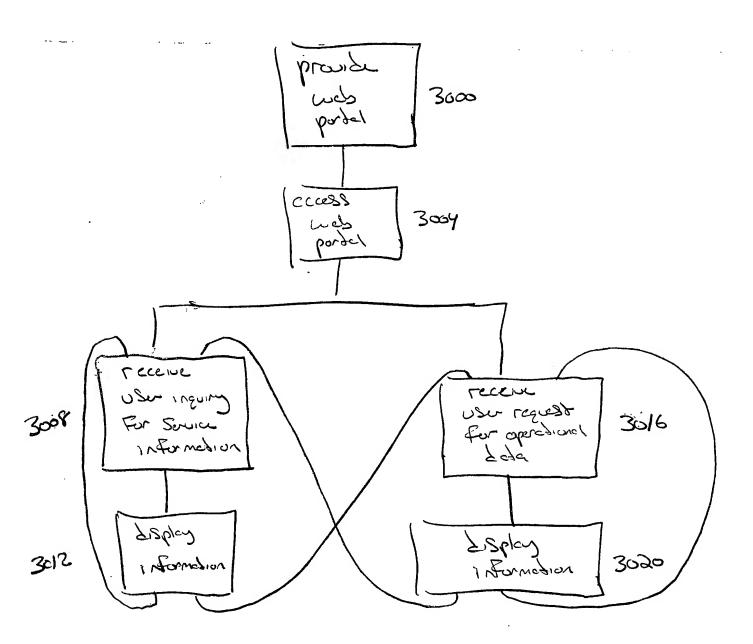
F76,25











F16.30